

18th March 2026

Dear Valued Customer,

We would like to inform you of an upcoming adjustment to our carriage paid order value and delivery charges at Interclamp Ltd.

For several years, we have worked hard to absorb significant increases in logistics and distribution costs in order to minimise the impact on our customers. However, the continued rise in freight, fuel, packaging, and carrier surcharges means it is no longer possible for us to maintain our current delivery structure without making an adjustment.

In addition, many of our delivery partners are investing heavily in initiatives to meet net zero and sustainability targets, including fleet upgrades, alternative fuels, emissions reduction programmes, and greener distribution infrastructure. While these investments are essential for the long-term sustainability of the supply chain, they have also contributed to higher transportation costs across the industry.

Despite implementing internal efficiencies and working closely with our logistics partners to manage these pressures, the scale of these increases now requires us to revise our carriage terms.

Therefore, with effect from 1st May 2026, the carriage paid order value for Interclamp fittings will increase to £400.00 net. Orders placed below this value will be subject to a standard carriage charge of £17.95 l/sum. Orders containing tube will continue to be handled on a POA basis.

This change will allow us to continue providing the reliable delivery service, product availability, and customer support that our customers expect, while ensuring we can operate our distribution network sustainably and responsibly.

We greatly appreciate your understanding and continued support. If you have any questions regarding this update, please contact our sales team.

Kind regards,

Rob Robertson
General Manager

